# **PIC Upgrade Frequently Asked Questions**

#### **Data Validation**

- Q. How would PHAs correct errors if there are no fatal errors?
  - A. The files would be accepted without fatal errors; however, the system would send back a summary of needed corrections to the PHA.
- Q. How does acceptance of records with fatal errors affect SEMAP scoring?
  - A. Until an error gets completely resolved, that tenant's record may not be included in SEMAP calculations.
- Q. How would you distinguish between files with errors vs. non-error files?
  - A. Form 50058 records will still be validated against the technical reference guide. A microstratgy report is planned to show outstanding errors.
- Q. What is the incentive for agencies to fix errors if there are no fatals?
  - A. Funding may be withheld if errors are not corrected.
- Q. How interested are you in preserving incorrect records that were submitted?
  - A. Just to analyze type/frequency of errors for training purposes.
- Q. Can we query the database to find out if a tenant is already assisted elsewhere?
  - A. We are looking at adding this function in one of the first releases.
- Q. On a link for historical data in PIC, can you click on it and have a button to void it?
  - A. We are exploring eliminating voids and allowing corrections to previously submitted 50058s.

#### **Modules**

- Q. How does the project impact the form 50058?
- A. We do not plan to change the form 50058 or 50058 MTW at this time, but in the future we may conform forms 50058 and 50059.
- Q. Can we do historical reporting instead of just real time?
  - A. Yes, there will be historical reports built into business intelligence.
- Q. Is there a long term plan to make it easier to submit data for multifamily?
  - A. There have been preliminary talks to conform the forms 50058 and 50059.
- Q. How would you streamline the process for submitting a change in Head of Household when a spouse passes away?
- A. We are examining creating a household ID, so it would just be an head of household change within an existing ID.

- Q. How would we notify other PHAs of port-outs?
  - A. We will continue to support action codes 4 and 5 for HCV portability.

## Data Exchange

- Q. Will there be an interface between HUD and PHAs? For example, 2-way interface to show which records have been submitted, which have errors, or which have not been submitted.
  - A. Yes, that is the overall goal of the new system.
- Q. What will the EIV interface be with the new PIC?
  - A. No changes to EIV are planned; the new PIC system will still talk to EIV.
- Q. Why can't we kill VMS?
  - A. That is the long term goal.
- Q. How would a PHA get reimbursed for non-50058 related expenses if we kill VMS?

  A. The details are being worked out with the Housing Choice Voucher business office.

### **System Roll-out**

- Q. Are you using test groups? If so, will they be large or small PHAs?
  A. Yes, we plan to test with a mixture of large and small PHAs pending consideration of OMB Paperwork Reduction act.
- Q. How long and from where is HUD funded for this initiative?
- A. HUD's Office of Chief Information Officer has made a commitment to support the infrastructure of this initiative. Programming will be performed by government employees (staff are already on board).